

## **Concern / Complaint Procedure**

Are you concerned about the behaviour of a staff member/volunteer?

Please select from below which is most applicable to you concern and follow the next steps.

YES

YES

Is it serious poor practice / an alleged breach of the FAI Child Welfare and Safeguarding Policy? **YES** 



Contact Emma Freeman, ParkVale FC Children's Officer will deal with it as a misconduct issue



Was your concern / complaint dealt with by the Club? **NO** 



Contact the League Children's Officer who will deal with it as a misconduct issue



Was your concern / complaint dealt with by the League? **NO** 



Contact the National Bodies Children's Officer who will deal with it as a misconduct issue



Was your concern / complaint dealt with by the National Body? **NO** 



Contact the FAI Child Welfare and Safeguarding Manager who will deal with it as a misconduct issue

Could it be suspected Child Abuse? **YES** 



Report concern Club Designated Liaison Person or to Tusla (Child & Family Agency) and or Gardaí



## **Possible Outcomes:**

- Gardaí and / or Child & Family Agency Investigate
- Club and / or League and / or National Body and / or FAI issue <u>Stand Down</u> Order
- Refferal back to Disciplinary Committee of source of referral



## Emma Freeman ParkVale FC Children's Officer

All information received is Private and Confidential!

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